

# COMMUNITY MEETING RCEB CASELOAD RATIOS PLAN OF CORRECTION

November 6, 2020

1 PM via Zoom

## Why Are We Here?

Per W&I Code section 4640.6(f), RCEB is required to submit a plan of correction because caseload ratios were not met for two consecutive reporting periods.

- The plan of correction must be developed with input from the state council, local organizations representing the individuals you serve, their family members, regional center employees, including recognized labor organizations, service providers, and other interested parties



## WHAT DOES THIS MEAN?

- Regional Centers provide caseload ratio data to the Department of Developmental Disabilities (Department) every year in March
- The data was collected on March 1, 2020 and looks at case manager position that are filled as of that date or that haven't been vacant for more 60 days.
- There are required reporting categories and alternate caseload ratios :
  - Early Start– Federal Program
  - Medicaid Waiver- Federal Program
  - Community Placement Plan- Developmental Center Movers
  - Complex Needs

Regional Center	On Waiver*	Under 3 Years*	Movers Over 24 Months	Movers Between 12 and 24 Months	Movers Within Last 12 Months	Over 3 Years, Non-Waiver, Non-Mover*	Complex Needs
W&I Code Required Ratios	1:62	1:62	1:62	1:45	1:45	1:66	1:25

**REQUIRED IN LAW**

# REQUIREMENTS AND NUMBER OF INDIVIDUALS IN EACH CATEGORY

Regional Center	On Waiver*	Under 3 Years*	Movers Over 24 Months	Movers Between 12 and 24 Months	Movers Within Last 12 Months	Over 3 Years, Non-Waiver, Non-Mover*	Complex Needs
W&I Code Required Ratios	1:62	1:62	1:62	1:45	1:45	1:66	1:25
RCEB Number of Individuals Served	7,238	1,955	247	46	2	11,681	70

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RCEB Ratios	1:74	1:65	1:55	1:22	1:27	1:87	1:25

## CURRENT RATIOS

Regional Center	On Waiver*	Under 3 Years*	Movers Over 24 Months	Movers Between 12 and 24 Months	Movers Within Last 12 Months	Over 3 Years, Non-Waiver, Non-Mover*	Complex Needs
W&I Code Required Ratios	1:62	1:62	1:62	1:45	1:45	1:66	1:25
RCEB Number of Individuals Served	7,238	1,955	247	46	2	11,681	70
RCEB Ratios	1:74	1:65	1:55	1:22	1:27	1:87	1:25
CA Average	1:75	1:64	1:56	1:35	1:23	1:79	1:37


COMPARED TO STATE OVERALL

Regional Center	On Waiver*	Under 3 Years*	Movers Over 24 Months	Movers Between 12 and 24 Months	Movers Within Last 12 Months	Over 3 Years, Non-Waiver, Non-Mover*	Complex Needs
W&I Code Required Ratios	1:62	1:62	1:62	1:45	1:45	1:66	1:25
2020 RCEB Ratios	1:74	1:65	1:55	1:22	1:27	1:87	1:25
2020 CA Average	1:75	1:64	1:56	1:35	1:23	1:79	1:37
2019 RCEB RATIOS	1:72	1:63	1:59	1:45	1:33	1:82	N/A
2019 CA RATIOS	1:73	1:65	1:58	1:45	1:27	1:76	N/A

YEAR TO YEAR



# OVERVIEW OF CASELOADS AND TERMS

- Early Start – Ages 0-36 months
  - Children and Transition – 3 years to 18 and 18-22
  - Adults and Older Adults – Ages 18 and older
  - Community Placement Plan– Recent moves from State Developmental Centers
  - Home and Community Based Services– Medicaid Waiver
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- Three parallel white lines of varying lengths are positioned diagonally on the right side of the slide, extending from the middle towards the bottom right corner.

# ANALYSIS OF FUNDING

- Core Staffing Formula used by the Department to determine allocation does not account full cost of hiring a case manager. The dollar amount is unchanged from the early 1990s. It is at best .5 of the required salary cost.
- Some new position are allocated at a reasonable salary however it remains at that level from year to year.
- There is no consideration of regional variations in cost of living. Bay Area cost of living—Housing market impacting staff retention
- Unallocated Reduction from previous recessions continue to apply.
- Hiring and Retention Challenges with competing social service organizations with higher salaries
- No consideration of health care costs or additional costs due to employment law changes

# WHAT WOULD IT TAKE TO MEET A 1:62 CASELOAD RATIO

- Let's Calculate

CONTINUE TO PRIORITIZE CASE MANAGEMENT  
POSITIONS IN HIRING

CONTINUE TO ADVOCATE FOR ADEQUATE  
FUNDING TO MEET REQUIRED RATIOS

STREAMLINE PROCESSES TO ALLOW CASE  
MANAGERS TO HAVE MORE CONTACT WITH  
CONSUMERS

**OUR PLAN**

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YOUR COMMENTS