

NON RESIDENTIAL SERVICES IN SEPTEMBER

July 29, 2020

Regional Center of the East Bay Community Meeting

COVID 19 AND PEOPLE WITH I/DD

Based on reports to Regional Centers – as of 7/28/2020

Statewide: Total Regional Center Population: 353,922

Total (reported) Positive/Confirmed COVID
Cases : 1540

Deaths: 91

Regional Center of the East Bay

Total Population 21,388

Total (reported) Positive/Confirmed COVID
Cases : 36

Deaths :2

COVID, RACE, AND ETHNICITY IN CALIFORNIA

- www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Race-Ethnicity.aspx

www.dds.ca.gov/wp-content/uploads/2020/07/DDS_COVID-19_demographics-and-residence_07282020.pdf

CHANGES IN TESTING AND RECOMMENDATIONS

- Tier One Priority

- Hospitalized individuals with COVID-19 symptoms.
- Investigation and management of outbreaks, under direction of state and local public health departments (includes contact tracing).

- Tier Two Priority

- All other individuals with COVID-19 symptoms.
- Close contacts of confirmed cases.
- Individuals who are asymptomatic (having no symptoms of COVID 19), who fall into one of the following categories:
 - Live in higher risk congregate care facilities including skilled nursing facilities, residential care facilities for the elderly, correctional facilities, or homeless shelters.
 - Work in the health care sector who have frequent interactions with the public or with people who may have COVID-19 or have been exposed to SARS-CoV-2. The health care sector includes: hospitals; skilled nursing facilities; long-term care facilities; ambulatory surgery centers; health care providers' offices; health care clinics; pharmacies; blood banks; dialysis centers; hospices; and, home health providers
 - Work in a congregate care facility, including shelters for people experience homelessness and residential care facilities for the elderly.
 - Provide care to an elderly person or a person with a disability in the home, including a person providing care through California's In-Home Supportive Services Program.
 - Work in the emergency services sector who have frequent interactions with the public or with people who may have COVID-19 or have been exposed to SARS-CoV-2. The emergency services sector includes police and public safety departments, fire departments, and emergency service response operations.
 - Work in a correctional facility.
 - Patients requiring pre-operative/pre-hospital admission screening.
 - Patients being discharged from hospitals to lower levels of care.

CONTINUED

- Tier Three Priority
- The following individuals who are asymptomatic (having no symptoms of COVID 19), and fall into one of the following categories:
 - Individuals who work in the retail or manufacturing sectors who have frequent interactions with the public or who works in an environment where it is not practical to maintain at least six feet of space from other workers on a consistent basis
 - Individuals who work in the food services sector who have frequent interactions with the public. The food services sector includes grocery stores, convenience stores, restaurants, and grocery or meal delivery services.
 - Individuals who work in the agricultural or food manufacturing sector who have frequent interactions with the public or who works in an environment where it is not practical to maintain at least six feet of space from other workers on a consistent basis. The agricultural or food manufacturing sector includes food production and processing facilities, slaughter facilities, harvesting sites or facilities, and food packing facilities.
 - Individuals who work in the public transportation sector who have frequent interactions with the public. The public transportation sector includes public transit, passenger rail service, passenger ferry service, public airports, and commercial airlines.
 - Individuals who work in the education sector who have frequent interactions with students or the public. The education sector includes public and private childcare establishments; public and private pre-kindergarten programs; primary and secondary schools; and public and private colleges and universities.
- Tier Four Priority
- Tier Four would be implemented when the state's testing turnaround time, as monitored by CDPH, is less than 48 hours. Other individuals not specified above including: those who are asymptomatic but believe they have a risk for being actively infected as well as routine testing by employers.

TRENDS IN THE COMMUNITY

- Numbers Continue to Increase in All Bay Area Counties
- Governor's Directives on Schools
 - Remain closed until the county is off the state monitoring list for 14 days
- Continued Guidance to practice Physical Distancing, Wearing Masks , Handwashing

NON RESIDENTIAL SERVICES DURING THE STATE OF EMERGENCY

- With certain requirements for documentation: Retention Payments will be allowed through August 31, 2020
- There has been an expectations that staff continue to be paid; services provided via alternative methods as much as possible remotely
- Funds for these payments were supported by Federal Dollars from Medicaid through July 15th 2020.
- New requirements starting September 1, 2020

RECENT DIRECTIVE FROM DDS (DEPARTMENT OF DEVELOPMENTAL SERVICES)

- ALTERNATIVE SERVICE DELIVERY FRAMEWORK FOR SERVICES AFTER SEPTEMBER 1, 2020
- The framework is intended to be applied with a person-centered focus. Any service alternatives or modifications must be informed and driven by the consumer receiving services.
- Modifications Driven by goal to maintain Federal Funding and to have services provided based on consumer preference

EXAMPLES OF HOW SERVICES ELIGIBLE FOR REIMBURSEMENT CAN BE PROVIDED

- :
- a. Supports related to COVID-19 risk management;
- b. Completion of individual assessments and/or program plans;
- c. Completion of a person-centered plan;
- d. Remote services delivered via telephone or video communication;
- e. Delivery of supplies and other items to the consumer's home;
- f. Confirmed use of self-guided materials;
- g. Services provided in-person* at the consumer's home;
- h. Services provided in-person* at a community setting;
- i. Services provided in-person* at the provider's facility; and
- j. Supports for transition to the Self-Determination program, if applicable.

PROVIDER REQUIREMENTS

- ☐ 1. Maintain phone and email access during specified business hours to respond to needs from consumers and their families.
- ☐ 2. Maintain documentation of alternative services provided for each person (see sample Enclosure B).
- ☐ 3. Submit a quarterly report of alternative services provided (see sample Enclosure C)
- ☐ 4. Maintain documentation of staff training which may include, but not be limited to, the following topics:
 - ☐ a. COVID-19 safety precautions;
 - ☐ b. Person-centered thinking and planning;
 - ☐ c. Informed decision-making;
 - ☐ d. Self-Determination Program;
 - ☐ e. Use of plain language for written materials;
 - ☐ f. Alternative communication methods;
 - ☐ g. Cultural and linguistic competencies; and
 - ☐ h. Use of technology.

SAFEGUARDS

- IN PERSON SERVICES

- MAY ONLY BE PROVIDED IF IN ALIGNMENT WITH THE MOST RESTRICTIVE STATE OR LOCAL GUIDELINES

TECHNICAL ASSISTANCE

- For consumers and families:
 - Materials will be developed shortly to understand what will be available and safe for people.
 - To be provided in a variety of formats and multiple languages
 - Training for providers including connecting providers who have best practices regarding alternative service delivery

PROVIDER PAYMENT

- Expected to be a payment for
- Daily Services: The full daily rate for each day a consumer was provided one or more of the supports identified
- Hourly Services: Average number of daily hours used in the 12 months preceding for each day an individual was provided one or more of the supports identified
- Half day billing requirement waived

ADDITIONAL EXTENSIONS OF DIRECTIVES

- EARLY START SERVICES

If children haven't transitioned to the LEA, RCEB will work to assist with the transition but can extend services if it doesn't occur by the 3rd Birthday

- Participant Directed Services

- Remote Service Delivery

- Remote IPP and IFSP

QUESTIONS/CONCERNS