

## <u>eBilling Training</u> Service Provider Administrator





Billing - Windows Internet Explorer provided by Regional Center of the East Bay	last Bay
eBilling Home Page DDS Supplemental Material   eBilling FAQ   Support Contacts   Online Help	eBilling Home Page
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eBilling Redesig	n - Windows Internet Explorer provid	led by Regional Center of the East Bay						
eBilling	system		Help   Logout					
A Home Dashboard	My Profile	nts Reports Service Provider Management User: tve	endor_admin					
Welcome V	endor - Admin		• 4					
Bulletin 12/13/2010 We ke	elcome to the NEW eBilling System! y-in your desired password, then hi	If this is the first time you log in, you need to change your password right away. Click "My Profile" tab and t "Update" button to save your new password.	Quick Links User Updates Reports					
Service Prov	ider Selection	Available Files for Download						
Service	# Description	Service Provider # File Name Posted Date Download						
QQ0001	TEST - EB (NON-RES)							
QQ0003	TEST EB (UNITS)							
QQ0005	TEST EB (RESIDENTIAL)							
Only users assigned to the Vendor Administrator role will have access to the <u>Service Provider Management</u> tab.								
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<b>e</b> e	Billing Redesign - Wi	indows Internet Explor	er provided by Regional Cer	iter of the East Bay					×
A h	ttp://131.10.4.29:8083/s	pmanagement/spusers							
	Billing A syst	tem						Help   Logout	
ſ	Home	Invoices	Payments 🔛 Rep	ports 🚹 Serv	ice Provider Managemen	it	liter	twondor admin	
1	Search Users						User.	cvendor_admin	
	First Name:		Company Name:		Company Tax ID:		Search		
	Last Name:		Email:		Role:	-	Clear		
	Middle Initial:		User ID:		Display Enabled 🔽 Users Only:				
	First Name	Last Name	MI Role	User ID	Email	Company Name	Tax ID		
	Thi	s is the a	rea where Vo	endor Ad	ministrators	6			
					<ul> <li>✓ Search</li> <li>✓ Maintain</li> <li>✓ Create</li> <li>✓ Assign</li> </ul>	for Users n User Prot New User I Roles to Us	files Profiles sers		
				l	✓ Assign	SPNs to U	sers		
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Done						Thterne	i.	AU	- 1

🏉 eBilling Redesign -	Windows Internet Explo	rer provided by Regional Ce	nter of the East Bay				
A http://131.10.4.29:808	3/spmanagement/spusers						
	/stem						Help   Logout
A Home	Invoices	Payments 🔛 Re	eports 📔 Ser	vice Provider Management			
Users Add	User					User: t	tvendor_admin
Search Users							
First Name:		Company Name:		Company Tax ID:		Search	
Last Marile.	·					Clear	
Middle Initial:		User ID:		Users Only:			
	1				1-		
First Name	Last Name	MI Role	User ID	Email	Company Name	Tax ID	
		How to do a	a Quick S	earch for Us	ers		
	<ul> <li>Enter</li> </ul>	the search of	criteria. To	o view all use	ers leave t	he	
	searc	n criteria bla	nk.				
	• Click	SEARCH.					
Done					😜 Internet	4	↓ € 100% +

eBilling Redesign - Win	dows Internet Explore	er provided by Regional Center	of the East Bay				
eBilling A syste	em						Help   Logout
Home Users Add User Search Users	Invoices S	Payments 🛛 🏦 Report	s Servi	ce Provider Management		User	:: tvendor_admin
First Name: Last Name: Middle Initial:		Company Name: Email: User ID:		Company Tax ID: Role: Display Enabled Users Only:		earch] lear	
First Name	Last Name	MI Role	User ID	Email	Company Name	Tax ID	
Vendor - Admin	Test	Vendor Administrator	tvendor_admin		For RCEB Test Only		( EDIT
Vendor - Staff	Test	Vendor Staff	tvendor_staff		For RCEB Test Only		( EDIT
Vendor - Supervisor	r Test	Vendor Supervisor	tvendor_sup		For RCEB Test Only		( EDIT
<ul> <li>The results will display on the bottom half of the screen.</li> <li>Click the record to view.</li> <li>Click the EDIT button on the right of the record line to edit/update</li> </ul>							

🏉 eBilling Redesign -	Windows Internet Explo	rer provided by Regional (	Center of the East Bay				
A http://131.10.4.29:808	3/spmanagement/spusers						
ebiiirig A Sy	stem						Hetp   Logout
A Home		Payments	Reports 🏾 🎦 Se	rvice Provider Management			
Users Add	User					User:	tvendor_admin
Search Users							
E-1N-							
First Name:		Company Name:		Company I ax ID:		Search	
Luserraine,	·					Clear	
Middle initial:		User ID:		Users Only:			
					1		
First Name	Last Name	MI Role	User ID	Email	Company Name	Tax ID	
		How to C	raata Nau	Lloor Drofile			
		How to C	reate new	User Profile	es		
	On the S	orvice Prov	idar Mana	acmont tob	olick the A	\ dd	
				gement tab,	CIICK LITE <u>F</u>	100	
	Users	sub tab.					

🔴 eBilling Redesign - Windows Internet Explorer provided by	Regional Center of the Fast Bay	
http://131.10.4.29:8083/spmanagement/spadduser		
	Hey	>   Logout
A Home Invoices S Payments	Reports Service Provider Management	
Users Add User	User: tvenda	r_admin
Add New User Profile		
User Name*	Password*	
First Name*	Status 🖌 Enabled	
Last Name*	Roles Reader -	
Middle Initial		
Company Name		- I
Company Tax ID	Enter the new user profile information.	
Address		
City	Fields with a red star are required	
State	riolde mar a lea star are required.	
Zipcode	The week value defendes to veeder. Cheese	
Phone	The user role defaults to reader. Choose	)
Phone	a new user role from the drop down	
Add Close	menu if necessary.	
	Click ADD:	
Done	😝 Internet 🦛 🔹	100% -

## eBliling 🔺 system

## **User Roles**

**Vendor Administrator**: Access to the *Home*, *Invoices*, *Payments*, *Reports*, and *Service Provider Management* tabs. The Vendor Administrator role only has access to assigned service provider numbers; can create other vendor user and reader profiles; is able to edit, update, and submit invoices.

**Vendor Supervisor**: Access to the *Home*, *Invoices*, *Payments*, and *Reports* tabs. The Vendor Supervisor role only has access to assigned service provider numbers; *can not* create other user profiles; and is able to edit, update, and submit invoices.

**Vendor Staff**: Access to the *Home*, *Invoices*, *Payments*, and *Reports* tabs. The Vendor Staff role only has access to assigned service provider numbers; *can not* create other user profiles; and is able to edit and update invoices. The Vendor Staff user profile is *not able* to submit invoices.

**Vendor Staff – No Payment Access**: Access to the *Home*, *Invoices*, and *Reports* tabs. The Vendor Staff – No Payment Access role only has access to assigned service provider numbers for invoices and invoice history and not payment history information; *can not* create other user profiles; and is able to edit and update invoices. The Vendor Staff – No Payment Access user profile is *not able* to submit invoices.

**Reader**: Access to the *Home*, *Invoices*, *Payments*, and *Reports* tabs. The Reader is only able to view information for assigned service provider numbers. The Reader is unable to update, delete, or submit invoices. The Reader is unable to create other user profiles.

eBilling Redesign - Windows Internet Explorer provided	by Regional Center	of the East Bay				
eBilling A system	nembue-1				Нец	p   Logout
Home Invoices S Payments	s 🗄 Repor	ts Service	e Provider Manageme	int	User: tvendo	r_admin
Users       Add User         User Profile of Vendor Test         User Name*       tvendortest         First Name*       Vendor         Last Name*       Test         Middle Initial	Password* Status Password Expiry Roles Assigned SPN #	✓ Enabled 3/16/2011 Vendor Staff ▼ SPN # Ce the sci "ASSIGN (Service Number)	Description Teen is re I SPN" bu Provider for this u	freshed, itton to as Number o ser.	click the ssign SPNs or Vendor	r_admin
Done					Internet	ture 100% →

🖉 eBilling Redesign - Windows Internet Explorer provider	d by Regional Center of the East Bay	
eBilling A system	pdatemode/Y	Help
SPN Assignments #2 Click the ASSIGN butto Available SPN Numbers Assign Selected SPNs	Assigned SPN Numbers Remove Selected SPNs	
SPN# Description	SPN# Description	
QQ0003 TEST EB (UNITS) QQ0005 TEST EB (RESIDENTIAL) #1 Select the SPN Number.	<ul> <li>A pop-window will appear.</li> <li>Search for the appropriate SPN on the lefside of the screen.</li> <li>1. Click the SPN to highlight and select. Hold down the CTRL key to select multiple, non-consecutive SPN's. Hold the shift key to select multiple, consecutive SPN's.</li> </ul>	t
	2. Click the ASSIGN SELECT SPN	
Save Close	button.	
Done	Click SAVE to update the user profile	100% •

eBilling Redesign - Windows Internet Explorer provided i	oy Regional Center	of the East Bay				
eBilling A system					Help	) Logout
		·				
Home Invoices S Payments	Repor	ts 📔 Service	Provider Mana	gement		1.1
Users Add User					User: tvendo	r_admin
User Name* tvendortest	Password*	•••••				
First Name* Vendor	Status	✓ Enabled				
Last Name* Test	Password Expiry	3/16/2011				
Middle Initial	Roles	Vendor Staff 🝷				
Company Name	Assigned SPN #	SPN #	Descriptio	on	1	
Company Tax ID		QQ0001	TEST - EB	(NON-RES)		
Address		QQ0003	TEST EB (	UNITS)		
City			1			
State						
Zipcode						
Email				all has the factor		
Phone	Ine a	assigned	SPINS V	will be listed	on this	
Indate Assign SPN Close	SE	ection.				
Copeace Provide State		nen click '	"Updat	e" button to	close this	
		indow				
	VV					
Done					ternet 🐴 🔸	100% -





Please contact your Regional Center with any additional questions.

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