

PUBLIC MEETING

Parent Group

March 10, 2016; 10 AM

1125 Harbor Street

Pittsburgh, CA 94565

MINUTES:

Translation available in Spanish

ATTENDEES: 9 attendees

PRESENTATION:

PowerPoint presentation in English with simultaneous translation in Spanish

Questions from participants were in Spanish and translated for the presenter

Summary of Comments:

- Families of young teenagers want to know what living arrangements and work options are available for their family members for when they become adults. More information on these services is requested now so that they can look forward to that transition.

- There is a concern about the lack of respite worker availability as well as concerns over workers who are not trained properly, who do not show up for work or who do not speak the languages that are needed.

- People who used work as respite workers are unable to do so due to change in employment opportunities.

PUBLIC MEETING

March 16, 2016; 6:30 PM

RCEB Concord Office

2151 Salvio Street, Suite 365

Concord, CA 94520

MINUTES:

Translation at the meeting available in Spanish

ATTENDEES: 5 attendees

PRESENTATION:

Power-Point presentation in English

No participants requested translation in Spanish

Summary of Comments:

- Participant asked for a list of services that are available and for that list to be made public.
- Participant felt that the definition of ethnicity wasn't clear and asked if deaf culture would be a category.
- Participant raised a concern about lack of services with ASL fluency.
- Request to recruit providers who speak the languages that consumers speak.

PUBLIC MEETING

Saturday, March 19, 2016; 10:30 AM

**Garfield School
1640 22nd Avenue
Oakland, CA 94606**

MINUTES:

Translation at the meeting in Cantonese, Mandarin, Vietnamese, and Mien

ATTENDEES: 143 attendees

PRESENTATION:

Power-Point presentation in English.

Simultaneous translation provided during the meeting.

Summary of Comments:

- Family members commented that they were unaware of what summer recreation options were available. Some state that they have not been told what is available, while others know this already.
- Participants commented on the lack of services available for Asian adults, and asked what the reasons were and why that was the case. Also concerned why services were not provided.

- Participants stated that many programs do not have staff who speak their family language.
- Participant stated that she had tried to recruit Vietnamese speaking staff for a program but that the staff was rejected due to non-proficient English skills.
- Staff felt that those running some programs weren't interested in recruiting staff from their community.

PUBLIC MEETING

Saturday, March 19, 2016; 2:30 PM

**LaFamilia Neighborhood Resource Center
22366 Fuller Avenue
Hayward, CA 94541**

MINUTES:

Translation at the meeting in Spanish Cantonese, Mandarin, Vietnamese, and Mien

ATTENDEES: 18 attendees

PRESENTATION:

PowerPoint presentation in English with simultaneous translation in Spanish
Questions from participants in Spanish and translated for the presenter

Summary of Comments:

- Participant commented that they felt there were differences in information provided about services depending on the language spoken.
- Participants thought all families need to know all options.
- Comments were made on difficulties with respite workers with change in employment requirements.
- Questions about rates paid affecting the ability to hire good workers.
- Can the Regional Center collaborate with school districts vis a vis bullying?

March 22, 2016; 6:30 PM

**Regional Center of the East Bay
500 Davis Street
San Leandro, CA 94577**

MINUTES:

Translation available in Spanish

ATTENDEES: 2

PRESENTATION:

Power point presentation in English
No requests for Spanish translation

Summary of Comments:

- Participant requested meetings to be announced and alerted via web site and that there should be ticklers.
- Comments on needing more information on what services are available
- Are there options for summer camps?
- Concern about a huge lack of accountability with community health providers for ASD services with Kaiser and how they are not responsive. Inquired on how to complain about problems with Kaiser.
- Need for support groups.