

Regional Center of the East Bay
Santi Rogers, Interim Director
500 Davis Street, Suite 100, San Leandro, CA 94577
Phone: (510) 618-6100 • Fax: (510) 678-4100
E-mail: rsodipo@rceb.org
www.rceb.org



Spring 2017

Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 18,600 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we improved over last year's performance in almost all areas.

The San Francisco Bay Area is a high cost of living, urban area. The majority of residential homes serving both children and adult regional center consumers are located in the two bay area counties served by RCEB (Alameda and Contra Costa). Although the percentage of RCEB children and adult consumers residing in out of home placement continues to be slightly higher than the state average, supporting consumers in their own homes remains our priority as reflected by our performance in this area.

Although the number of RCEB consumers residing in developmental centers is higher than the state average, our total number continues to decrease. Historically our state developmental center population has always exceeded the state average due to the high number of RCEB consumers residing at Sonoma Developmental Center. Currently RCEB is heavily involved in the closure of Sonoma Developmental Center. We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rceb.org

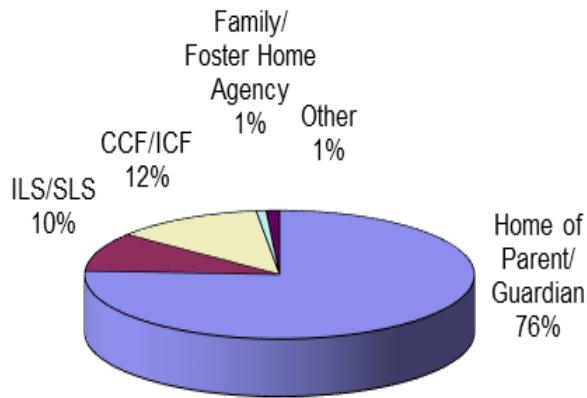
Or contact Ronke Sodipo at **(510) 618-7708**

Santi J. Rogers
Interim Director, Regional Center of the East Bay

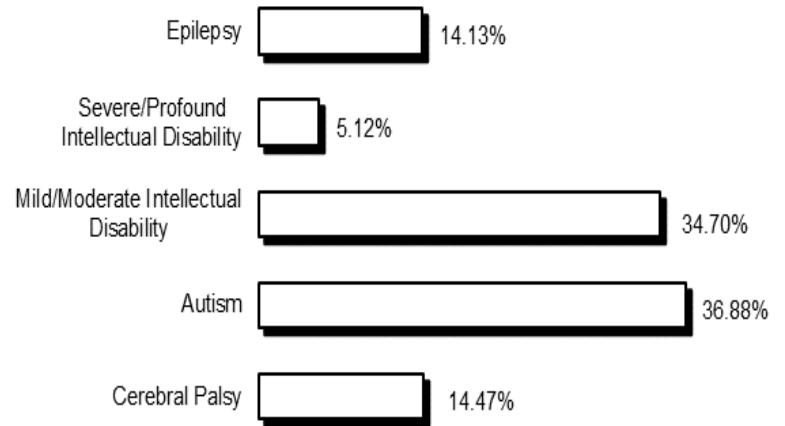
Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.

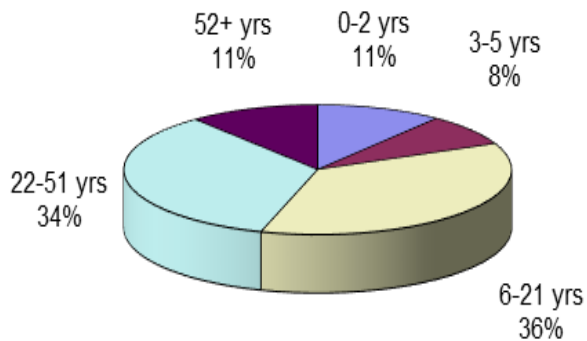
WHERE RCEB CONSUMERS LIVE



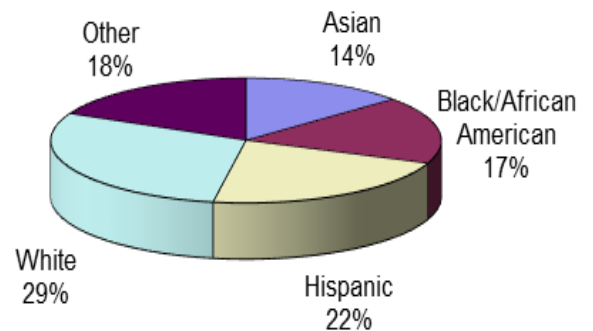
DIAGNOSIS OF RCEB CONSUMERS



AGE OF RCEB CONSUMERS



ETHNICITY OF RCEB CONSUMERS



How well is RCEB performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2015. And, the second column shows how RCEB was doing at the end of 2016.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2015 | | December 2016 | |
|---|---------------|--------|---------------|--------|
| | State Average | RCEB | State Average | RCEB |
| Less consumers live in developmental centers | 0.36% | 0.74% | 0.30% | 0.61% |
| More children live with families | 99.15% | 98.79% | 99.24% | 98.85% |
| More adults live in home settings* | 78.04% | 75.67% | 78.89% | 76.42% |
| Less children live in large facilities (more than 6 people) | 0.06% | 0.01% | 0.05% | 0.07% |
| Less adults live in large facilities (more than 6 people) | 2.78% | 2.89% | 2.60% | 2.70% |

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|--|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)* | 95.74% | 94.97% |
| Intake/Assessment timelines for consumers age 3 or older met | 99.48% | 99.29% |
| IPP (<i>Individual Program Plan</i>) requirements met | 99.30% | 99.82% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 86.51% | 79.08% |

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

How well is RCEB doing at getting consumers working?

RCEB has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

| Areas Measured | State Average | RCEB | State Average | RCEB |
|---|-----------------------|---------|-----------------------|----------|
| | Jan through Dec 2015 | | Jan through Dec 2016 | |
| Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER)) | | | | |
| None | 9% | 2% | 9% | 2% |
| Few | 59% | 70% | 58% | 70% |
| Most | 18% | 17% | 18% | 17% |
| All | 14% | 11% | 14% | 11% |
| Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD)) | | | | |
| Less than 10 hours/week | 8% | 7% | 7% | 7% |
| 10-25 hours/week | 9% | 8% | 9% | 8% |
| 26-39 hours/week | 6% | 3% | 5% | 3% |
| 40+ hours/week | 1% | 1% | 1% | 1% |
| Percentage of adults earning: (Data Source: CDER) | | | | |
| Below minimum wage | 60% | 51% | 57% | 46% |
| Minimum wage | 23% | 24% | 26% | 27% |
| Above minimum wage | 16% | 24% | 16% | 25% |
| Salaried | 1% | 2% | 1% | 2% |
| Earned Income (Adults age 16-64): (Data Source: EDD) | | | | |
| | Jan through Dec 2015 | | Jan through June 2016 | |
| Quarterly number of consumers with earned income | 20,157 | 1,730 | 21,691 | 1,777 |
| Percentage of consumers with earned income | 13.6% | 17.0% | 14.2% | 17.2% |
| Average annual wages | \$7,236 | \$7,262 | \$7,631* | \$8,199* |
| Percentage of Adults who reported: (Data Source: National Core Indicator Survey) | | | | |
| | July 2011 - June 2012 | | July 2014 - June 2015 | |
| Having a paid job in a community-based setting | 13% | 13% | 13% | 10% |
| Having integrated employment as a goal in their IPP | 27% | 39% | 27% | 21% |
| Currently unemployed, but wanting a job in the community | 39% | 46% | 45% | 41% |

*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

How well is RCEB doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

| Language | Consumer Count | Percent of total Expenditures |
|-------------------------------|----------------|-------------------------------|
| English | 14,588 | 83.5% |
| Spanish | 3,329 | 7.5% |
| Cantonese Chinese | 480 | 1.6% |
| ASL (American Sign Language) | 127 | 1.4% |
| Tagalog | 296 | 1.1% |
| Mandarin Chinese | 238 | 0.9% |
| All Other Languages | 322 | 0.8% |
| Vietnamese | 307 | 0.7% |
| Korean | 85 | 0.4% |
| Farsi (Persian) | 124 | 0.4% |
| Other Asian | 89 | 0.3% |
| Hindi (Northern India) | 99 | 0.2% |
| Arabic | 91 | 0.2% |
| Urdu (Pakistan India) | 58 | 0.1% |
| French | 15 | 0.1% |
| Japanese | 24 | 0.1% |
| Laotian | 21 | 0.1% |
| Russian | 31 | 0.1% |
| Cambodian | 59 | 0.1% |
| Other Sign Language | 10 | 0.1% |
| Thai | 4 | 0.1% |
| Mien | 46 | 0.1% |
| Other Indo-Iranian Language | 25 | 0.1% |
| Other Uralic-Slavic Languages | 6 | 0.0% |
| German | 5 | 0.0% |
| Portuguese | 15 | 0.0% |
| Other Latin | 4 | 0.0% |
| Other Germanic | 5 | 0.0% |
| Other Pacific Island | 13 | 0.0% |
| Amharic | 14 | 0.0% |
| Nigerian | 6 | 0.0% |
| Samoan | 4 | 0.0% |
| Armenian | 5 | 0.0% |
| Hebrew | 2 | 0.0% |
| Hmong | 2 | 0.0% |
| Swahili | 1 | 0.0% |

| | | |
|---------|---|------|
| Swedish | 1 | 0.0% |
|---------|---|------|

* Languages that had no consumers and no expenditures are not included in the table.

2015-16 Number and Percentage of Consumers Age 22 and older without Purchase of Service

| Ethnicity | Number of Regional Center Consumers | Number of Consumers without POS | Percent of Consumers without POS | Percent of Consumers without POS by Ethnicity |
|-------------------------|-------------------------------------|---------------------------------|----------------------------------|---|
| Asian | 826 | 227 | 27.5% | 18.4% |
| Black/African American | 1,985 | 213 | 10.7% | 17.2% |
| Filipino | 343 | 81 | 23.6% | 6.6% |
| Hispanic | 1,213 | 232 | 19.1% | 18.8% |
| Native American | 26 | 1 | 3.8% | 0.1% |
| Other Ethnicity or Race | 706 | 126 | 17.8% | 10.2% |
| Polynesian | 24 | 7 | 29.2% | 0.6% |
| White | 3,480 | 349 | 10.0% | 28.2% |
| TOTAL | 8,603 | 1,236 | 14.4% | 100.0% |

Want more information?

To see the complete report, go to: www.rceb.org

Or contact Ronke Sodipo at **(510) 618-7708**