

## **Regional Center of the East Bay**

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## **Performance Report for Regional Center of the East Bay**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 20,840 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in almost all areas. In particular, we exceeded previous years in having fewer residents in Developmental Centers. RCEB had the highest number of residents at Sonoma Developmental Center and met the legislative mandate to successfully relocate everyone in the community before the end of 2018. Significant strides were also made in the area of Supported Employment, where we exceed the state average in most areas.

The San Francisco Bay Area is a high cost of living, urban area which can affect services related to housing and transportation. This has a direct correlation to the availability of affordable housing for adults who may choose to live on their own. Although the percentage of RCEB adult consumers residing in out of home placement continues to be slightly higher than the state average, supporting consumers in their own homes remains a focus. One of our priorities for resource development is affordable housing, a particular challenge in the Bay Area. RCEB continues to be committed to reducing the number of children and adults living in large facilities.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

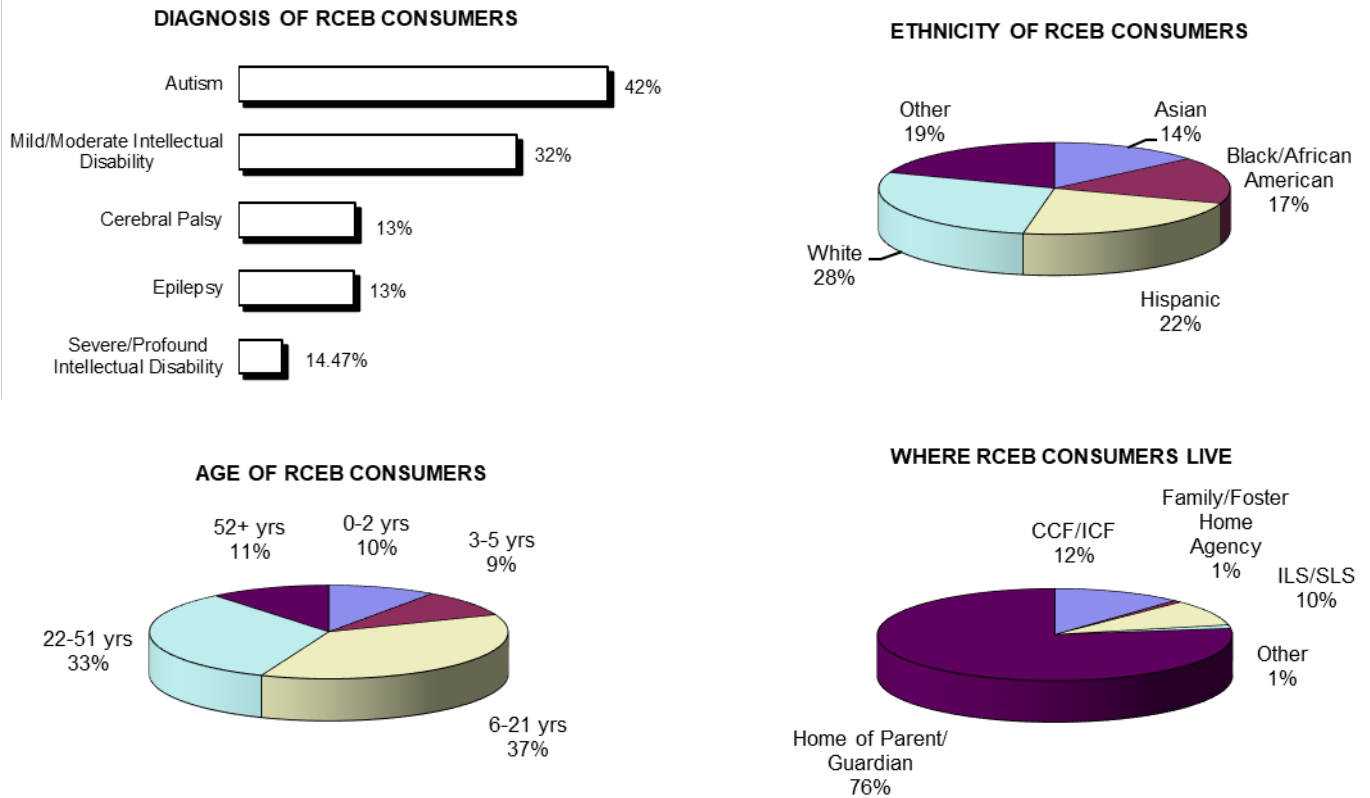
This report is a summary. To see the complete report, go to: [www.rceb.org](http://www.rceb.org)

Or contact Ronke Sodipo at **(510) 618-7708**

Lisa Kleinbub  
Director, Regional Center of the East Bay

## Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.



## How well is RCEB performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2017. And, the second column shows how RCEB was doing at the end of 2018.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	RCEB	State Average	RCEB
Fewer consumers live in developmental centers	0.21%	0.48%	0.12%	0.11%
More children live with families	99.32%	98.99%	99.38%	98.97%
More adults live in home settings*	79.61%	76.56%	80.20%	76.44%
Fewer children live in large facilities (more than 6 people)	0.04%	0.03%	0.04%	0.04%
Fewer adults live in large facilities (more than 6 people)	2.47%	2.60%	2.31%	2.54%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.74%	96.15%
Intake/Assessment timelines for consumers age 3 or older met	99.69%	98.35%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.01%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	79.7%	80.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is RCEB doing at getting consumers working?

The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	RCEB	CA	RCEB
<b>Consumer Earned Income ( Age 16+):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	1,980	27,182	2,088
Percentage of consumers with earned income	16%	19%	17%	20%
Average annual wages	\$8,327	\$8,762	\$9,033	\$9,698
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
<b>National Core Indicator Adult Consumer Survey</b>	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	39%	27%	21%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18			
	CA Average		RCEB	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		15	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		18%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$12.24	
Average hours worked per week for adults who participated in a Paid Internship Program	18		22	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$12.80	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		23	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	28	
	\$1,250	21	45	
	\$1,000	29	63	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

## How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Consumers	0%	0%	23%	21%	9%	8%	33%	34%	0%	0%	17%	16%	18%	20%
	Expenditures	0%	0%	22%	22%	9%	9%	30%	32%	0%	0%	19%	16%	20%	20%
3 to 21	Consumers	0%	0%	21%	21%	14%	13%	27%	28%	0%	0%	21%	21%	16%	17%
	Expenditures	0%	0%	22%	23%	17%	17%	20%	20%	0%	0%	28%	27%	13%	14%
22 and older	Consumers	0%	0%	14%	14%	23%	22%	15%	15%	0%	0%	39%	39%	9%	9%
	Expenditures	0%	0%	10%	10%	22%	21%	11%	11%	0%	0%	49%	49%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	14,980	15,637	\$18,777	\$18,894
Spanish	3,378	3,646	\$6,904	\$6,598
Cantonese Chinese	479	499	\$10,985	\$11,577
Vietnamese	319	298	\$7,137	\$7,653
Tagalog	295	291	\$12,151	\$13,118
Mandarin Chinese	266	276	\$10,942	\$10,810
American Sign Language	138	146	\$40,398	\$43,962
Farsi (Persian)	129	121	\$9,673	\$10,458
Arabic	121	138	\$4,916	\$4,344
Hindi (Northern India)	99	104	\$6,661	\$7,073
Other Asian	98	102	\$8,692	\$7,483
Korean	95	97	\$14,341	\$14,777
Urdu (Pakistan India)	59	59	\$7,135	\$8,140
Cambodian	51	49	\$11,670	\$7,893
Mien	45	40	\$4,544	\$6,041
Japanese	31	35	\$13,048	\$11,749
Other Indo-Iranian Language	30	34	\$7,383	\$7,695

**Want more information?**

To see the complete report, go to: [www.rceb.org](http://www.rceb.org)

Or contact Ronke Sodipo at **(510) 681-8414**