



SUPPORTS & SERVICES
MINUTES

Date: April 27, 2020

Start Time: 5:42pm

End Time: 6:45pm

Location of This Meeting: Regional Center of the East Bay/Virtual Meeting

ATTENDEES:

Staff Present: Lisa Kleinbub, Ronke Sodipo, Steve Robinson, Michi Toy

Guests: Frank Paré, Lilian Ansari, Kathy Hebert, Sister Marygrace, Linda Stevens, Morena Grimaldi

SUMMARY:

Prior to the meeting, Lisa sent documents to the committee of data which shows what parameters RCEB can and can't pull up. Age group: 22y/o to 35y/o. Info was requested at the Feb meeting.

CONCEPT OF COMMITTEE DISCUSSION

Linda: Concern with service providers not meeting client needs. Stated her vision was for this type of committee was to be run by parents on issues they have. Concern on RC funded services, accountability and deficiencies may not being documented. Perceives people are afraid to speak up and lose their services.

Morena: Values input from this committee and looks forward to see what issues come up from parents/guardians/svc providers.

Lilian: Since the board meetings do not allow time to discuss these issues-> that is why this committee was created. From the Feb meeting, the issues were established and listed on the Summary on the Feb minutes. Lilian stated that at the last meeting, they picked one population that the committee agreed is not being serviced well, take a look at it, look at the data and try to move forward with finding out why that is the case and try to affect it.

Frank: Stated that this is only the 2nd meeting, and we need to have the mission to be stated at the beginning of each meeting. We should not rush to get things done- and it will take time to build up. We need to put in place the processes, strategy, etc.

Frank is looking at the Support & Services names section of the report. He did a vendor name sort, a huge group that has no vendor names and what is that? Lisa responded with numbers of

those without purchase of services.

SMG: Need to be conscious about our positions such as education on QA and what are the covered areas so that there is a clarity on what is being looked at. In order to be constructive, look at what is in place now, and adjust to it.

THOSE WITH NO PURCHASE OF SERVICES SUBJECT

Ronke & Lisa both agree that it is concerning on why adults have less services. (865 is the count). When you sort by language, low POS for those who are monolingual such as Cambodian. Would like to see what the numbers are for those who have severe disabilities as well as those who have Autism.

Lilian: For the next meeting, what if we start looking at English speakers first, then age group (22y/o -40y/o).

Linda: Those who are harder to serve (severe behavioral clients) lack in services that exist or have the least services. Need to look at. Lisa said that we can run that group by diagnosis and service codes. That can be done for the next time we meet.

Morena: In D&E, not necessarily the severity of the diagnosis not getting service- it is tied to cultural reasons. Such as those who think of receiving services = charity. They hesitate to trust strangers who do not understand their culture or language. D&E chose 3-4 goals at the beginning and worked on them one by one. Slowly addressing each of the issues so that we can stay focused.

Steve: CRDP start-up funds. Request funding from DDS.

ACTION ITEM

- Get more precise data on the population
- Look at English speakers, no POS with same age group (22-35) as other data.
- (Linda said that Sheraden had a survey similar recently.)
- 10 quick questions with goal of why they are not getting POS.
- They may be receiving services not meeting needs, but have no other choice, so stays.
- Send questions and comments to the committee
- Create mission statement

Next Meeting:

Monday, June 22 at 5:30pm

- Conference Call
- San Leandro
- Concord