



SUPPORTS & SERVICES COMMITTEE AGENDA

Date: Monday, February 22, 2021
Time: 5:30 – 7:00 p.m.

Location: Zoom Conference Call

Join Zoom Meeting

<https://zoom.us/j/91535937455?pwd=SUIZZTFKY0ZVZERRVUIKcVoyZUJidz09>

Dial by your location

+1 669 900 6833 US (San Jose)

Meeting ID: 915 3593 7455

Passcode: 563956

A G E N D A

- I. Check-in **(10 mins)**
 - II. Updates –
 - a. Ronke – **(15 mins)**
 - i. Update on guide
 - 1. What’s happened since last meeting
 - 2. What is the timeline for converting from tri-fold to full catalogue?
 - ii. Communication Strategy –
 - 1. Roll-out communication Strategy
 - a. Translate into other languages (First languages)
 - b. Without access to computer or Internet
 - c. Are we missing anything?
 - 2. Reduce “overwhelm” factor?
 - b. Lisa – **(10 mins)**
 - i. Regional Centers – Parent Support & Services Catalogue
 - 1. From “Brochure” to Family Support Services Catalogue
 - a. Costs / Timeline / Roadblocks?
- III. Committee Discussion – (20 mins)

- a. Are we on track with our *Family Support Services Catalogue* deliverables?
 - i. Do we need to course correct?
- b. Have we identified our family editors?
 - i. When do we include them in the process?
- c. Can we use the brochure and catalogue to address previous RC complaints?
 - i. Is there a list of complaints RCEB tracks internally?
 - ii. What about asking Celeste Palmer of Disability Rights California for feedback on what types of concerns and complaints they have received regarding Regional Center

IV. Next steps / Person Responsible / Due Date **(5 mins)**

- a.