



## SUPPORTS & SERVICES COMMITTEE

### AGENDA

Date: Monday, November 28, 2022  
Time: 5:30 – 7:00 p.m.

Location: Zoom Conference Call

Join Zoom Meeting

<https://us06web.zoom.us/j/87222683186?pwd=bFl6Qk01Y2VWZXFXaDVzNnRXWitrQT09>

Dial by your location

+1 669 900 6833 US (San Jose)

**Meeting ID:** 872 2268 3186 **Passcode:** 718806

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### AGENDA

- I. Check-in (5 mins.)
- II. Year in Review – Lisa (30 Mins) – open discussion
  - a. 2022 Successes
  - b. Respite Care Update
    - i. Next Steps and Timeline
  - c. Complaints Process & Tracking
    - i. 2021, 2022, & 2023
    - ii. Families United for Equity
  - d. Disparities “RCEB Performance”
    - i. *Examining Racial and Ethnic Inequities Among Children Served Under California’s Developmental Services System: Where Things Currently Stand*
      1. Discuss strategies for improvement in 2023
      2. How might S&S and the board support RCEB’s efforts
- III. Role of Support & Services Committee (10 mins)
  - a. Monthly Meetings
    - i. Parent Advisory Board
      1. Is a change in bylaws needed?
    - ii. Process for following up on items raised during “3-minute open comments”
      1. Determine if issues raised are systemic or one-off
      2. Report back to Support and Services

- 3. Monthly Support and Services Committee Meetings
      - a. Allows for more time for comments and discussions
  - IV. Brochure – Ronke – (10 mins)
    - a. Next steps/phase of Brochure Project
      - 1. Discuss the next phase of the larger project
        - a. Video Webinars
        - b. Fact Sheets?
        - c. Measures of success / Opportunities to improve
      - b. Timelines – Future Projects
- V. What does success look like in 2023?
  - a. Next steps – Action Items / Person Responsible / Due Dates (15 mins)